

## 外來人口客戶換發新式統一證號

### Replacement of the New UI No. for Foreign Nationals

一、台端於換發「新式統一證號」後，親持下列文件至分行臨櫃辦理變更客戶基本資料：

1. After you have applied for the new UI No., you may visit our branch in person and bring along with you the following documents to change the customer's basic information:

(一) 載有新式統一證號之居留證

(1) The resident certificate containing the new UI No.

(二) 護照

(2) The passport.

(三) 原留印鑑

(3) The specimen signature or seal

二、台端下載列印以下表單填寫相關資料並加蓋原留印鑑後，檢附載有新式統一證號之居留證影本、護照影本，寄送原開戶行辦理。

2. You may download and print the following forms, fill out the forms with the signature or seal affixed, and send the forms along with copies of the resident certificate containing the new UI No. and the passport to the account opening branch by postal mail.

[客戶基本資料暨變更申請書](#)

“Application Form for Modification of Customer Information”

[戶名印鑑單摺掛失暨更換申請書](#)

“Application Form for Loss Report and Replacement of Account Name / Seal / Passbook”

[FATCA 及 CRS 個人客戶自我聲明書暨個人資料同意書](#)

“FATCA and CRS Individual Self-Certification & Personal Information Form”

### 三、 提醒事項

#### 3. Remainders for Customers

(一) 本年度所得結算申報期間，請注意申報之統一證號與金融機構留存統一證號是否相符，以免影響自身權益。

(1) During the income tax settlement and declaration period for this year, please confirm that your declared UI No. matches the UI No. retained by the financial institution to ensure your own rights.

(二) 台端已更新本行統一證號資料，倘有申辦公共事業費扣繳、稅款扣繳、薪資入帳等作業，為避免資金入帳或扣款失敗情事，請向機關、單位更新資料。

(2) Once you have updated the UI No. with our bank, we suggest that you update the information with relevant authorities or units from which you have applied for direct debit/credit, such as public utilities, tax collection authorities or payroll employers, etc., in order to avoid the failure of fund credit or debit.

(三) 網路銀行將同步更新統一證號資料，倘有預約轉帳、預約基金交易及行動銀行設定之安全設計包含隨護神盾及裝置綁定等作業，請重新申請。

(3) Your UI No. will be updated simultaneously in our online banking service. For scheduled transfers scheduled fund transactions and security settings of mobile banking service( including Guardian shield and Device Authentication service), please re submit your application

四、 如有換發新式統一證號相關問題，請向鄰近之營業單位或撥打本行客戶服務中心 0800-01-7171 按 9 洽詢。

各分行及電話查詢網址：

<https://www.tbb.com.tw/zh-tw/about/intro/location/branch>

4. If you have any questions related to the replacement of new UI No., please contact the nearby branch or call our customer service center number 0800-01-7171 and press 9.

For a list of our branches and phone numbers, please visit:

<https://www.tbb.com.tw/en-us/about/locations/branch>